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# An Approach for Impact Analysis of Flash Behavior on QoS in DC/Enterprise SSDs

A SNIA, Event

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# Introduction



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#### Introduction

- Performance is key feature of SSD Specification for enterprise customers
- SSDs performance are always evolving because of NAND speed and host interface speed enhancements.
- It is very challenging to maintain Quality of Service(QoS) with enterprise/DC workloads.

NAND parameters and FW behaviors have impact on QoS.

### NAND Basics

#### NAND Flash is logically divided into blocks and blocks consists pages

- Basic Erase Operations supported by block unit
- Program/Read operations are supported by Page unit



<u>*Reference :-https://www.researchgate.net/figure/Cell-Layout-of-NAND-Flash-Memory\_fig1\_234126811</u>*</u>



# **SSD** Architecture



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### SSD Overall Geometry



<u>Reference :- https://www.researchgate.net/figure/Physical-internal-architecture-of-SSD\_fig1\_241633959</u>



### SSD IO Operation (Write)



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### SSD IO Operation (Read)



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### Garbage Collection

#### How

- Identifies Which page contain stale data
- Moves the pages with good data to another block
- Erase all the data from original block



Reference:-https://ssstc.com/industrial-ssd-features/garbage-collection-ssd/

#### Why

- To Manage P/E cycle
- To reduce impact on Endurance
- To reduce impact on performance

### **Over-Provisioning**

#### How to Calculate

- Every SSD has fixed NAND chips size
- User capacity is provide by IDEMA standard.
- SSD Over-provisioning defined by
  - % OP = (NAND Flash Size IDEMA Size)\*100 / NAND Flash Size

# Why (Impact) High OP = Low GC = Low WAF = High Write Performance



### Quality Of Service (QoS)

#### What

- QoS is quality level of steady and consistent performance for all requested processes
- It helps to ensure that a particular workload always gets a certain performance level.
- For better QoS, All processes must finish within specific time limit or above a target confidence value.

#### Why is QoS a challenge?

 SSD policies and characteristics interferes into IO completions and latencies are high



Very High latency because of GC or WL. QoS is compromised

<u>Reference:-http://www.samsung.com/global/business/semiconductor/minisite/SSD/downloads/</u> <u>document/Samsung\_SSD\_845DC\_06\_Quality\_of\_Service(QoS).pdf</u>

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### **QoS** Parameters

#### Workload Access

- Read
- Write
- Mixed
- Trim
- Queue Depth (Based on Device type)
  - 32 for SATA / 64K for NVMe
- Block Size
  - 128KB (Sequential)
  - 4KB Random
- Device State
  - Clean
  - Sustained



### **QoS Metrics**

#### QoS Latency

- Average latency
- Lower Nines : 99%, 99.9%, 99.99%
- Higher Nines : 99.999%, 99.9999%, 99.99999%, 99.999999%

#### Consistency (Confidence Value)

More than 95%



### Factors for QoS Behaviour

#### Host Factors

- CPU mode and Speed
- Schedulers (NOOP, CFQ)
- RAM Speed
- Host Protocol interface (PCIe, SATA, SAS)
- Device Factors
  - NAND Parameters
    - NAND timings (tR/tPROG/tBERS)
    - NAND Interface Speed
    - NAND Geometry(Channel/Ways)
  - FW Features
    - OP
    - PLP
    - Program / Erase suspend and resume
    - GC



### NAND Parameters impacts on QoS

#### NAND timings

- tR Page read time
- tPROG SLC/TLC/MLC page program time
- tBERS Block erase time
- Better tR/tPROG/tBERS timings means improved latency
- tR/tPROG has impact on program/erase suspend and resume latency

#### NAND Geometry

- High interleaving with better channel / ways geometry.
- More Outstanding commands are processed parallel
- Improved QoS latency with high parallelism

#### NAND Interface speed

Better NAND interface ,means improved latency

### FW Features impact on QoS

#### PLP (Power loss Protection)

- Safegaurds SSD in case of Power-loss
- In case of power failure, PLP helps to flush in-flight data to flash
- Cache will be turned off, hence performance degradation

#### Over-provisioning

- High OP provides low GC overhead hence better IO latencies
- OP has impact on WAF (NAND Write vs Host write)
  - Read Intensive SSDs has 10% OP and high WAF
  - Mixed Pattern SSDs has 30% OP and Low WAF

### FW Features (Cont...)

#### Suspend / resume operations

- Read IO has higher priority than Program/Erase
- Program/erase suspended if it interrupts with Read IO
- High IO latency because of suspend / resume operation
- Mixed workloads has high impact



 IO operations are delayed because of t<sub>sus/Res</sub> + t<sub>Res/sus</sub> latencies. Hence QoS drop will be observed.

### Results

- QoS bottleneck were analyzed across multiple drives
- Below Table extracts the QoS results with flash parameter changes
- All the results are relative and no absolute value will be shared

Parameter Changes	Read QoS	Write QoS	Mixed QoS	Reason for QoS Drop
tR Drop : 10%	26% 📕	12%	20% 🕂	Slow NAND Read
Die Size Changes (2*256Gb->1*512Gb)	44%	32%	39% 📕	Reduced Interleaving
NAND Type changes(MLC->TLC)	25% 📕	65%	30%	Better bit Density improves Program latency

#### References

- <u>https://www.researchgate.net/figure/Physical-internal-architecture-of-SSD\_fig1\_241633959</u>
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- <u>https://www.snia.org/sites/default/files/SDC/2019/presentations/backups/Konan\_Andrei\_Origin\_of\_million\_IOPs</u> <u>throughput\_and\_Micro\_Second\_Latencies\_in\_NVMe\_Enterprise\_SSDs.pdf</u>

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# Thank You !

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